

Participating Attorneys

READ THIS FIRST!

Your ALSI membership can only apply to attorneys that are participating in our program. If you seek legal assistance from a non-participating attorney, you will be charged that attorney's normal rate for the services rendered and no membership discounts will apply. Also, any attorney you select must be authorized by our company for the area of law that you seek assistance with.

Not every attorney listed below is enrolled in our program for every area of law.

Therefore, to avoid any problems and to assure you receive the proper membership discounts, you should call our office before contacting any attorney listed below.

THERE CAN BE NO EXCEPTIONS TO THESE TWO CONDITIONS.

The following list of Participating Attorneys should be used as a reference only.

Listed alphabetically by city

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Attleboro, MA 02703

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Contact: Mr. David W. Krumsiek
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Law Offices of Rego & Rego
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Bristol, RI 02809

Contact: Mr. Alfred R. Rego Jr.
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Law Offices of Stacy Bettez Ferrara
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Licensed in: RI

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Watkinson Law Offices 931 Jefferson Blvd., Ste. 2007 Warwick, RI 02886	Contact: Mr. Craig J. Watkinson Esq. Phone: (401) 681-1600	Licensed in: RI MA
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Commonly Asked Questions About Panel Attorneys

Q. Can ALSI assist me in selecting an attorney?

A. One of our Member Services representatives would be happy to assist you in selecting an attorney. They can sort through the list and find a match based on what you are looking for and provide you with the attorney's customer service rating as well as the feedback that we have received from other ALSI members who have used that firm. Even if you know which attorney you would like to use, it makes sense to contact us and obtain this information.

Q. What is a Participating Attorney/Law Firm?

A. A participating attorney/law firm is an attorney or firm that has agreed to the terms and conditions of membership with our company. As a member, you can contact any of these attorneys for legal assistance. But, not every attorney has agreed to handle every area of law under our program. Therefore, you should always contact ALSI before calling any participating attorney.

Q. What kind of attorneys participate?

A. All participating attorneys must be in good standing with the state in which they practice and the Better Business Bureau as well as maintain a sufficient amount of Malpractice Insurance. If an attorney meets this criteria they can enroll in the ALSI program and remain a member for as long as ALSI receives positive feedback about the service they provide.

Q. How do I use a non-participating attorney?

A. If you wish to use an attorney or law firm that is not listed in this booklet, contact the office of American Legal Services, Inc. with that attorney's name and phone number before you contact the attorney about your legal issue. If we are accepting new attorneys, we will contact the attorney and invite them to participate in our program. If the attorney chooses not to enroll, you cannot utilize that firm's services in conjunction with your ALSI membership.

Q. What if I receive poor service from an attorney?

A. If you receive poor service from any Participating Attorney, contact our office immediately. When an attorney chooses to participate in our program, they agree to abide by our guidelines pertaining to the way they treat our members. If an attorney does not follow these guidelines, we take their name off our list of Participating Attorneys and send a very detailed report to the State and the Better Business Bureau. Any information you give us is held in confidence.

Q. What can I expect to be charged by an attorney?

A. An attorney's hourly rate can be almost any amount. The hourly rate that you will be charged will depend on the area of law with which you require assistance. Remember, you are only charged for the time that exceeds the amount of covered time allowed for in your membership. Your receipt for services should indicate the total amount of time spent on your legal issue and the amount of free time you received because of your membership. We strongly suggest that you allow us to review any bill or receipt for services that you may receive for accuracy before you make payment.

Q. How do I know what I was charged was fair?

A. The only time you should receive a bill is if your legal matter exceeds the allowed amount of free time or if the legal matter was not included in your membership. If you receive a bill, it should show you the total number of hours needed to complete your legal issue and the number of free hours available to you from American Legal Services, Inc. The total amount of free time should equal the normal hourly rate multiplied by the amount of free time you received. This figure should be subtracted from the sub-total amount on the invoice. We suggest that you contact the office of American Legal Services, Inc. when you receive a bill. A representative can review the bill with you over the phone to make sure that it is correct.